

Dyson Ireland Vacuum 90 days Money Back Guarantee

1. Consumer Terms & Conditions

The following terms and conditions apply

Description:

Try selected Dyson vacuums at home for 90 days, and if you are not satisfied, return it for a full refund of the purchase price.

Campaign Period:

Valid from 01/06/2019 up to and including 31/07/2019

Eligibility:

To participate, you must purchase a selected Dyson vacuum at a participating retailer in the Republic of Ireland within the Campaign Period. You must be at least 18 years of age and a permanent resident in the Republic of Ireland. The 90 days Money Back Guarantee can only be used once per person. If you are not satisfied with the product you must return it to the location you purchased it from within 90 days of the date of purchase for a full refund of the purchase price. You need to provide the complete, original packed Dyson device and proof of purchase. If you do not return the selected Dyson vacuum within 90 days of the date you purchased it and in accordance with these terms and conditions, your claim becomes void.

Exclusion:

Retailers, distributors, resellers, their employees and relatives, as well as employees of Dyson and their relatives are all excluded from participating in this campaign. Retailers and distributors are also not eligible to participate on behalf of their customers.

Confirmation:

By participating in this campaign, you confirm that you meet the terms and conditions above.

Reservation:

Dyson reserves all rights in relation to misuse of this campaign by you. Dyson takes no responsibility for incomplete or missing documents including but not limited to proof of purchase.

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2. Retailer Terms & Conditions

Campaign Period:

Valid from 01/06/2019 up to and including 31/07/2019

Description:

If Customers are not happy with their selected Dyson vacuum for any reason, they can return the selected Dyson vacuum for a full refund within 90 days of purchase. This campaign is only valid during the Campaign Period indicated above. Offer only valid on selected Dyson vacuums indicated below.

Process:

90 day money back guarantee is effective from the date of purchase. Customers wishing to return their selected Dyson vacuum purchased during the Campaign Period, must return the Dyson vacuum in its complete original packaging to the place it was purchased from with a valid receipt. Participating retailers are responsible for customer refunds and the return of products to Dyson in line with the Retailer Return Procedure set out below.

Retailer Return Procedure

Retailer emails copy of valid receipt and product serial number to 90DayMoneyBackIreland@dyson.com.

- Dyson arranges collection from retailer and issues credit.
- On 29th October 2019 (90 days following the last day of the promotion) the promotional returns email address will be removed and no further promotion based returns will be processed.
- Dyson FSE to review all returns for assessment.

Dyson Ireland Cord-free 90 days Money Back Guarantee

Participation:

Participating retailers may offer the 90 day money back guarantee on purchases of Dyson selected vacuums as per the list below:

Product Code	Product Name	Vacuum Type
281477-01	Dyson V11 Absolute Gold	Cord Free
269232-01	Dyson V11 Absolute	Cord Free
268804-01	Dyson V11 Animal	Cord Free
242441-01	Dyson Cyclone V10 Total Clean	Cord Free
226372-01	Dyson Cyclone V10 Absolute	Cord Free
226364-01	Dyson Cyclone V10 Animal	Cord Free
232707-01	Dyson V8 Total Clean	Cord Free
214744-01	Dyson V8 Absolute	Cord Free
164537-01	Dyson V8 Animal	Cord Free
232720-01	Dyson V7 Total Clean	Cord Free
227589-01	Dyson V7 Animal	Cord Free
227588-01	Dyson V7 Motorhead	Cord Free
228428-01	Dyson Cinetic Big Ball Animal 2	Cylinder
228563-01	Dyson Big Ball Animal 2	Cylinder
232573-01	Dyson Big Ball Multifloor 2	Cylinder
228560-01	Dyson Ball Multifloor	Cylinder
210238-01	Dyson Lightball Multifloor	Upright
239673-01	Dyson Lightball Animal	Upright
253523-01	Dyson Ball Animal 2	Upright
231825-01	Dyson V7 Trigger	Handheld